

To Make Certain the e-Forward Feature is Activated on Your Voice Mail Service:

1. You will receive a voicemail that has been transferred to you automatically as an email.
2. When you open your email program, you will see an e-mail similar to the one shown below.

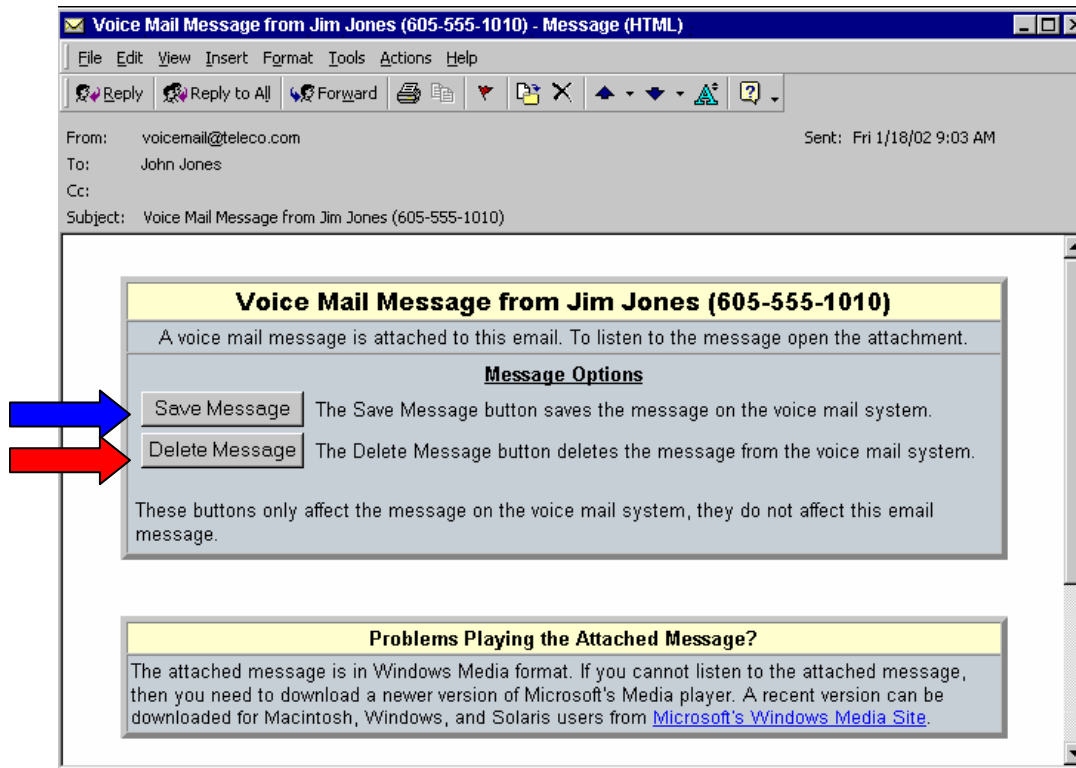


Figure PP - Voice Mail by E-mail

3. Notice that the e-mail shows who the message is from and also the number they called. Similar to caller ID, the e-mail may only show the number, city/state, out of area or unknown.
4. Once you open the e-mail you will need to open the attachment.
5. Click the Save Message button (Blue arrow) to save the message on your voice mail service. This will NOT affect the e-mail. It will remain in your e-mails until you remove it just like any other e-mail you receive.
6. Click the Delete Message button (Red arrow) to delete the message from your voice mail service. This will PERMANENTLY DELETE the message from your voice mail service. This will NOT affect the e-mail. It will remain in your e-mails until you remove it like any other e-mail you receive.