

UNDERSTANDING YOUR BILL

As a telecom provider with strong connections to our community, we feel our customers should be educated on understanding their bill. Below is a guide describing the primary sections of your bill.

Summary of Charges

This section contains the previous balance, payments received, current charges and total amount due.

Other Fees & Charges

Includes Federal Access Charge, Impaired Hearing Fund, Federal Universal Service Charge and Telecommunications Relay Service 911 Charge Fund. DRN is required to collect and forward these other charges to the specified agencies.

Impaired Hearing Fund

This surcharge funds the relay center which transmits and translates calls for hearing and speech-impaired persons.

Federal Access Charge

The Federal Communications Commission (FCC) requires local telephone companies recover some of the costs of the facilities they use to connect your home or business for telecom services through a flat, monthly charge assessed on the bills of all residential and business customers.

911 Charge

Is levied by local governments to help pay for emergency services such as fire and rescue. In many areas, the service includes the ability to get a street address for callers through the phone lines.

Federal Universal Service Charge (FUSC)

Is not part of your local rate; rather, the charge is set by the FCC. This charge helps with the cost of providing "affordable" services to low-income individuals and to residents in rural, high-cost areas.

Pak Charges

Customers with a Pick-a-Pak will see their total pak charges listed here. Charges that are not listed under telephone, Internet or Cable TV will fall under the Pak summary at the end of the bill.

Internet Charges (not shown)

If you subscribe to DRN's Internet Service, not in a Pak or purchased equipment you will see the total charge in this area.

Cable TV Charges (not shown)

If you subscribe to DRN's Cable TV or a Pick-A-Pak with TV the total charges will appear below the Internet charges line.

Miscellaneous Charges (not shown)

Includes leased equipment, labor or other miscellaneous charges.

		P.O. BOX 69 ELLENDALE, ND 58436 (701)344-5000 or 1(877)559-4692		TELEPHONE NO: (701)683-XXXX ACCOUNT NO: 123123									
BILL AT A GLANCE 05/01/2014 BILL SAMPLE		BALANCE FROM LAST BILLING 127.19 Payments Received - Thank You 04-14 127.19CR BALANCE FORWARD .00		<table border="1"> <tr> <th>Previous Bill</th> <th>Payments/Adj</th> <th>Current Billing</th> <th>Total Due</th> </tr> <tr> <td>\$127.19</td> <td>\$127.19CR</td> <td>\$127.19</td> <td>\$127.19</td> </tr> </table>		Previous Bill	Payments/Adj	Current Billing	Total Due	\$127.19	\$127.19CR	\$127.19	\$127.19
Previous Bill	Payments/Adj	Current Billing	Total Due										
\$127.19	\$127.19CR	\$127.19	\$127.19										
SUMMARY BY SERVICE TYPE		TELEPHONE CHARGES .00 OTHER FEES & CHARGES 10.82 SPEED-CATV-RESIDENTIAL 116.37 CURRENT BILLING AMOUNT 127.19 Total Due: Please Pay This Amount 127.19		MESSAGE CENTER INQUIRIES CALL 701-344-5000 OR 1(877)559-4692 Like us on Facebook for weekly updates, free apps, and contest info! www.facebook.com/dickeyruralnetworks. Payments received after 04-30 are not applied to this statement. www.drtnet.net									
Please return lower portion with your payment...retain upper portion for your records.													
		P.O. BOX 69 ELLENDALE, ND 58436 (701)344-5000 or 1(877)559-4692		05/01/2014 Payment Due Total Due BILL SAMPLE 05/25/2014 \$127.19 ACCOUNT NO: 123123 1R Enter Amount Paid TELEPHONE NO: (701)683-XXXX									
BILL SAMPLE STREET ADDRESS CITY, STATE, ZIP CODE		DICKEY RURAL NETWORKS PO BOX 69 ELLENDALE ND 58436-8669											
<input type="checkbox"/> Mailing Address Change on Back													

Payments, Adjustments and Total Due

This section shows the payments or adjustments that were applied to you account since the previous statement, your total current billing amount, and your total due.

Message Center

This section shows important monthly messages, and specials for our customers.

Return Invoice

This section shows the date that your account is due. If your account is not paid by the due date, the interest rate of 1.5% will be charged. NOTE: If you have automatic withdrawal set up, it will be noted here.

		P.O. BOX 69 ELLENDALE, ND 58436 01344-5000 or 1(877)559-4692		BILL SAMPLE ACCOUNT NO: 123123 TELEPHONE NO: (701)683-XXXX BILL DATE: 05/01/2014 Page: 3 of 3	
MONTHLY USAGE FOR TELEPHONE NO: (701)683-XXXX					
Description		Date		Quantity Amount	
BALANCE FORWARD				.00	
TELEPHONE CHARGES		05/01-05/31			
EXTENDED AREA SERVICE-1 EXCHANGE					
TELEPHONE CHARGES SUBTOTAL				.00	
OTHER FEES & CHARGES		05/01-05/31			
ACCESS RECOVERY CHARGE-RESIDENTIAL		1 @		1.00 1.00	
FED ACCESS-SINGLE LINE		1 @		6.50 6.50	
911 TAX-RANSOM COUNTY-ND		1 @		1.50 1.50	
FEDERAL UNIVERSAL SERVICE CHARGE-SINGLE		1 @		1.25 1.25	
IMPAIRED HEARING (TDD/TTY)-NORTH DAKOTA		1 @		.04 .04	
FEDERAL TAX				.20	
NORTH DAKOTA STATE TAX				.33	
OTHER FEES & CHARGES SUBTOTAL				10.82	
SPEED-CATV-RESIDENTIAL		05/01-05/31		112.95	
LOCAL SERVICE-RESIDENTIAL-1 PTY					
*HIGH-SPEED-BASIC SVC-15MG DWN 1MG UP					
TELEVISION-ULTIMATE RES FAMILY PAK-OAKES					
WIRE MAINTENANCE-TELEPHONE					
ANONYMOUS CALL REJECTION W/CALLER ID					
CALLER ID-# & NAME					
FEDERAL TAX				.72	
NORTH DAKOTA STATE TAX				2.70	
SPEED-CATV-RESIDENTIAL SUBTOTAL				116.37	
SUB-TOTAL				127.19	
CURRENT BILLING AMOUNT				127.19	
Total Due: Please Pay This Amount				127.19	

Telephone Charges

This section includes Local Service Charge (not shown), for customers who do not subscribe to a Pak and the EAS Charge, Federal and State Taxes. Other services include but not limited to are Custom Calling Features, and Voice Mail.

Local Service Charge (not shown)

Is the monthly rate for basic local telephone service or dial tone.



BILL SAMPLE
ACCOUNT NO: 123123
TELEPHONE NO: (701)683-XXXX
BILL DATE: 05/01/2014
Page: 4 of 4

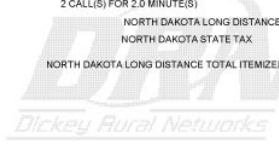
NORTH DAKOTA LONG DISTANCE USAGE FOR TELEPHONE NO: (701)683-XXXX
INQUIRIES CALL 701-344-5000 OR 1(877)559-4692

INDICATOR LEGEND

TC	TYPE OF CALL	TC	TYPE OF CALL
DD	DIRECT DIAL - DAY RATE		

NORTH DAKOTA LONG DISTANCE DETAIL OF ITEMIZED CALLS

DATE	CONT	TC	TO PLACE AND NUMBER	MIN	AMOUNT
04-07	1:44pm	DD	FARGO ND 701 411 0000	1.0	.80
04/09	1:45pm	DD	DIR ASSIST 701 411 0000	1.0	.80
N. DAKOTA TAX ADJUSTMENT 2.50% of 1.60 2 CALL(S) FOR 2.0 MINUTE(S)					.04
NORTH DAKOTA LONG DISTANCE SUBTOTAL					1.64
NORTH DAKOTA STATE TAX					.08
NORTH DAKOTA LONG DISTANCE TOTAL ITEMIZED CHARGES					1.72



Long Distance Charges
Any NDLD long distance toll calls made from your phone are itemized here.

DRN WIRELESS USAGE FOR WIRELESS: 701-XXX-XXXX
INQUIRIES CALL 701-344-5000 OR 1(877)559-4692

INDICATOR LEGEND

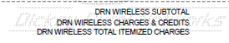
TC	TYPE OF CALL	TC	TYPE OF CALL
LW	LAND TO WIRELESS	WL	WIRELESS TO LAND
WW	WIRELESS TO WIRELESS		
AT	AIR TIME		

DRN WIRELESS CHARGES AND CREDITS

05-01	DRN FAMILY 700			55.95
	NORTH DAKOTA STATE TAX	2.85		2.85
	DRN WIRELESS CHARGES & CREDITS			59.80

DRN WIRELESS DETAIL OF ITEMIZED CALLS

DATE	CONT	TC	TO PLACE AND NUMBER	MIN	AIR	TOLL	AMOUNT
			701-XXX-XXXX MESSAGES FOR 367.0 MINUTES =				.00
ND CROSS RECEIPTS TAX 2.5% of 55.95							1.42
FED LNU SVC FEE INTERSTATE 16.50% of 21.13							3.51
47 CALL(S) FOR 367.0 MINUTE(S)							
SUBTOTAL OF WIRELESS USAGE AND CHARGES							
DRN FAMILY 700 PLAN GROUP							
HOME USAGE							
ANYTIME MINUTES USED							65
NIGHT & WEEKEND MINUTES							35
ROAMING TO WIRELESS MINUTES							2.0
TOTAL HOME USAGE							5.0
DRN WIRELESS SUBTOTAL							4.95
DRN WIRELESS CHARGES & CREDITS							59.85
DRN WIRELESS TOTAL ITEMIZED CHARGES							64.73



MONTHLY USAGE FOR WIRELESS: 701-XXX-XXXX

Description	Date	Quantity	Amount
SUMMARY FOR BILL SAMPLE			
BALANCE FORWARD			.00
OTHER FEES & CHARGES	05/01-05/31		
911 TAX-GARIBENT COUNTY-ND		1 @ 1.50	1.50
OTHER FEES & CHARGES SUBTOTAL			1.50
DRN WIRELESS	05/01-05/31		
IMPAIRED HEARING-ND-WRL		1 @ 0.04	.04
WIRELESS REGULATORY AND ADMIN FEE		1 @ 1.50	1.50
DRN WIRELESS SUBTOTAL			1.54
SUB-TOTAL			3.04
DRN WIRELESS TOTAL CHARGES			10.17
CURRENT BILLING AMOUNT			13.21
			Pay By Bank - Do Not Pay
			13.21



Wireless Charges
If you subscribe to DRN's Wireless phone service, the charges will appear below the TV charges.

"What does all this mean to me?"

From the day DRN first wired its areas for service, DRN has maintained a simple philosophy: To provide a variety of quality services at affordable rates to the residents and businesses we serve. Thanks to the federal universal service and other programs that recognize it costs a lot more to provide service in rural areas than it does in urban areas, DRN along with rural America have remained active partners in the national telephone network.

