

PIC Freeze

What is it?

A Primary Interexchange Carrier (PIC Freeze) prevents a change in your long distance carrier selection. The intent of the PIC Freeze is to help protect telephone customers from being "slammed." Slamming is the unauthorized switching of your long distance carrier.

If you suspect you have been switched to another carrier without your authorization, notify DRN and your authorized long distance carrier.

If you need assistance please call DRN at 344-5000 or 1-877-559-4692



Here's how it works:

To lift the PIC Freeze and/or make a change to your long distance carrier while the PIC Freeze is in place, you must notify your local telephone company by using the following method: Written and signed authorization including telephone number(s) stating your intent to lift the PIC Freeze or make a change to a new long distance carrier. This must be sent to:

Dickey Rural Networks
P.O. Box 69
Ellendale, ND 58436



PIC Freeze Authorization Form

This service is provided FREE of charge.
Fill out this form completely and mail to DRN or fax to 701-344-4300

YES! I'd like a PIC Freeze:

By completing this section of the form, you are authorizing DRN to establish a PIC Freeze on your current long distance carrier. DRN will not change your selected long distance carrier without your written authorization. If you have any questions on your current carrier please call DRN's office.

- Please Freeze my InterLATA long distance carrier.
- Please Freeze my IntraLATA long distance carrier.
- Please Freeze BOTH my InterLATA and IntraLATA long distance carriers.

Please apply to the following telephone number (s):

Print Name

Signature

Name on Telephone Account (please print)

YES! I'd like my PIC Freeze removed:

By completing this section of the form, you are authorizing DRN to remove a PIC Freeze on your current long distance carrier. DRN will change your selected long distance carrier without your written authorization if DRN receives a request from a long distance provider to change your carrier.

- Please remove PIC Freeze from my InterLATA.
- Please remove PIC Freeze from my IntraLATA.
- Please remove PIC Freeze from BOTH my InterLATA and IntraLATA.

Billing Address

City, State, Zip

Today's Date _____

Send this form to:

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